

CAR PARKS - CONDITIONS OF ENTRY

These Terms and Conditions apply to the entry to and use of Queensgate car parks – please read them carefully. If you do not accept these Terms and Conditions, please exit the car park immediately and do not park. We reserve the right to refuse admissions to any person or vehicle at any time.

1. **Entry:** You may park during the opening hours. On entry, please take a ticket from the machine to activate the entry barrier. Please retain your ticket as you will need your ticket to exit this car park following payment. All four car parks are short term car parks and not intended for long term parking.
2. **Parking your vehicle:** You must only park your vehicle in the designated parking areas. Only vehicles that display a valid disabled parking permit are permitted to park in the areas designated for disabled users. You must comply with all the reasonable instructions of our staff.
3. **Securing your vehicle:** You must ensure that your vehicle is securely locked at all times whilst parked. Please ensure that your windows are fully closed and any security devices used. Please do not leave valuables or other possessions in your vehicle or where they are clearly visible.
4. **Safety:** You must drive carefully and obey the speed limits and any directional and other signs. After you have parked and secured your vehicle, you should proceed to the nearest passenger lifts, stairs or exits as sign-posted on each level. Please be careful of other vehicles being driven.
5. **Charges:** The car parks charge for parking. The charges are displayed at the entrance to the car parks and at the payment machine points. The charges are based on the period that your vehicle is parked. If your vehicle is parked overnight, then an overnight charge will also apply.
6. **Payment:** You must pay for your parking at the designated payment machine points prior to your exit, using the ticket issued to you on entry. If you have lost or failed to produce your ticket you must pay a charge equivalent to the period from the time of opening on the day of your entry until the time of your exit.
7. **Our responsibilities:** Please remember the car parks are a public place and we cannot guarantee the safety of any vehicle, its contents or of any person. We will only be responsible for: any death or injury caused by our act or omission; and any loss or damage to or theft of your parked vehicle in the car park to the extent that it is caused by our negligence, default or breach of duty.
8. **Reporting of incidents:** If your vehicle has been damaged or stolen or if you have damaged another vehicle, you should report the matter immediately to a member of staff, together with the registration number(s). You should also notify your insurer and, in the case of theft, the Police.
9. **Restrictions:** You are not permitted to use the car park for any purpose other than parking of your vehicle. In particular, any work including repairs, cleaning or towing of vehicles, or any activity in connection with the sale, hire or disposal of vehicles or other items, are prohibited.

10. **Relocations of vehicles:** We reserve the right, by driving or otherwise, to relocate your vehicle for the proper operations of the car parks, including if your vehicle is causing an obstruction or a risk to health and safety, or in an emergency.
11. **Abandonment of vehicles:** If we reasonably believe that a vehicle has been abandoned, we reserve the right to remove and sell the vehicle. Prior to any sale we will make reasonable enquiries to identify and contact the registered owner and give notice of our intention to sell the vehicle if it is not collected within 30 days. The proceeds of sale will be used to satisfy any parking charges and other costs in connection with the removal, storage and sale of the vehicle. The balance will be held on behalf of and paid to the registered owner on proof of ownership.
12. **Exit:** You can only exit the car parks on production of a paid and validated ticket. If your vehicle is still parked after the car park closes, you will not be able to exit until the car park re-opens.

Any reference to 'we', 'us' or 'our' is a reference to the owners of the car parks, together with the designated operators and centre management as appropriate.