

Commuter Car Park Passes



Terms and conditions

Queensgate Shopping Centre has made a number of parking spaces available in the Yellow Car Park (Perkins) for commuter and business users.

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Commuter Pass Enquiries:

Management@queensgatecm.co.uk

Tel: 01733 311666 Option 3.

Full Terms and Conditions for the issue and use of these Queensgate Car Park Passes are listed below:

Commuter Car Park Passes will only be valid for access, to the specified car park, for the term agreed in writing. This Car Park was formally known as Perkins.

Payment of the appropriate fee entitles the holder of the Commuter Pass one parking space in the **specified car park only** between the hours of 05.30 and 23.30 Monday to Friday, unless otherwise notified by the Landlord. After 09.30 Commuter Pass holders are not guaranteed a parking space.

Yellow Car Park will open 05.30 to 23.30 hours Monday to Friday, unless otherwise notified by the Landlord.

All other car parks open at 7.30am and close 1 hour after Centre trading times.

Once the Car Park is closed for the evening, cars will not be available for release until the car park re-opens the following morning.

Queensgate Car Parks are **Closed** on Easter Sunday, Christmas Day and New Year's Day.

The current applicable fee as from 1st December 2018 is as follows:

Monthly £112.85 Inclusive of VAT

Quarterly £247.15 Inclusive of VAT

Annual £921.20 inclusive of VAT per

Commuter Pass must be paid in advance.

The Commuter Pass fee is subject to review at the Landlord's discretion and any fee reviews will be notified to Commuter Pass holders in writing from time to time.

Failure to renew the Commuter Pass at the end of the period will result in the pass being cancelled. You will be given 24 hours from when your car parking expires to renew and pay for your car parking. Failure to pay within this time will result in your car parking being withdrawn. You will then have to contact the information desk to be placed on the car parking waiting list. Continual failure to pay for your car parking on or before your renewal date may result in the facility being withdrawn in total.

Payments can be made by:

Cheque and should be made payable to AMAS Ltd and posted to Queensgate Management Office, Queensgate Shopping Centre, Peterborough PE1 1NT.

or

Credit and Debit card payments are accepted at our Information Desk located on the Upper floor outside the O2 Store.

or

You can also pay directly into our bank account, Barclays Bank, Sort Code 20-36-47, Account Number 40283177 quoting your full name as the reference.

The Commuter Pass is for use only by the registered user and immediate family. It is **not** transferable.

Any change of name of registered users should be notified to the Management Office, in writing, as soon as they occur to avoid any risk of cancellation.

Our Car Parks are for domestic vehicles only and the holder of the Commuter Pass should ensure their vehicle complies with the height restrictions set for that particular Car Park.

The holder of the Commuter Pass must not park their vehicle in a disabled space unless registered as a disabled driver, in which case a current blue disabled badge **must** be displayed in the vehicle at all times the vehicle is parked. Continual abuse may result in the Commuter Pass being withdrawn.

The holder of the Commuter Pass may park only in marked bays.



Commuter Passes must be produced for inspection when required and be surrendered on request to any representative acting on behalf of the Landlord.

Commuter Passes that are no longer required are to be returned directly to either our Centre Information Desk or Queensgate Management Office at the address provided.

Refunds will be limited to the balance remaining after deduction of the charge applicable for the period used. For example: an annual pass holder having paid a fee of £921.20 and requesting a refund after 6 months will receive £426.90 i.e. £921.20 minus £494.30. (2 quarters at £247.15). Less a £10 administration charge on the balance

Should the Commuter Pass be lost or damaged, the user must notify Queensgate Management Office immediately so that the pass can be cancelled and a new one issued. A replacement will be given subject to the user reporting to Queensgate Management Office with relevant identification upon payment of a £10.00 administration fee.

The Landlord, may decide not to reissue a Commuter Pass and no reason will be given.

The Landlord or its representatives may terminate the agreement without notice if it believes there is any misuse or any fees have remained unpaid.

Note: There is an 'anti-pass back' facility built into the Pass.

The Landlord takes no responsibility for lack of access due to queuing or other issues that are outside our control.

Queensgate Shopping Centre is not obliged to accommodate use of our facilities in the event of matters beyond its control which prevent access to the Car Park.



Queensgate Shopping Centre reserves the right to close the Car Park for maintenance/safety reasons without notice and whilst endeavoring to provide alternative spaces, is not obliged to do so.

Vehicles and their contents are parked at the owner's risk and the Landlord will not accept liability for any loss or damage however caused.

All information relating to the Commuter Pass, vehicles and eligibility to park in Queensgate Car Parks is stored on computer record under appropriate data protection legislation.

Although a space has been offered, and accepted by the registered user, there is no contractual obligation on the part of Queensgate Shopping Centre to continue this and the facility may be withdrawn at any time. However, should this be necessary we would endeavor to give the registered user as much written notice as possible.