

Shopmobility Guide

Arriving by Taxi

Most taxi companies will park and accompany you to the Shopmobility Office. Please ask for assistance when you book your Taxi.

Arriving by Bus

The bus station is between the car parks and the shopping centre.

The shopping centre can be accessed by escalators and a lift where you can then take the car park lifts to level eleven. This does involve a short walk, if this is difficult call us at the office and we can arrange to meet you at the bus station.

Shopmobility Volunteers

This service is run by volunteers, if you would like to volunteer some of your time please call the Shopmobility Co-ordinator on 01733 342683.

Queensgate Opening Hours

Mon, Tue, Wed & Fri	9am–5.30pm
Late on Thursday	9am–8pm
Saturday	9am–6pm
Sunday	10.30am–4.30pm

Individual stores may vary their opening hours. Please contact specific stores if you require further information.

Community Link

Community Link offers a door-to-door transport service for people who cannot use public transport. For bookings and more information Telephone: 01733 317460

Queensgate ShopMobility

Bookings: 01733 313133
General enquiries: 01733 342683
Email: pcvs@pcvs.co.uk
Web site: www.pcvs.co.uk

Queensgate Customer Service

Telephone: 01733 311666
management@queensgatecm.co.uk



Shopmobility Guide

We want shopping at **Queensgate** to be a pleasure not a hurdle. Wheelchairs, powered chairs and electric scooters are available to help you get around.

Peterborough Shopmobility is hosted by Peterborough Council for Voluntary Service which is a registered charity Number 299823.

There is no charge, but this service is dependant on your donations, which are gratefully received and used to buy new equipment and fund repairs.

How to Book

Simply telephone the Shopmobility Office and make a booking.
Telephone: 01733 313133

Please bring two forms of ID showing your current name, address and signature like a driving licence and utility bill. Training is available for first time users and if you require any additional features and fittings on the chair we will endeavour to help.

Shopmobility Opening Times

<u>Weekdays</u>	<u>10am–5pm</u>
<u>Saturdays</u>	<u>9am–5pm</u>

Thursday Evenings and Sundays

During this time the service is limited to non electric wheel chairs which are available from the Information Desk. Please telephone 01733 311666 to ensure availability. The Information Desk is a short walk from the car parks and

bus station so we would recommend booking in advance for someone from Queensgate to meet you.

Arriving by Car

The Shopmobiliy Office is on Level 11 and can be easily accessed from:

<u>Cavell Car Park 1</u>	<u>Level 5 and 7</u>
<u>Royce Car Park 2</u>	<u>Level 5 and 11</u>
<u>Clare Car Park 3</u>	<u>Level 5 and 11</u>

There are parking spaces allocated for blue badge holders on all of these levels. Lifts are available on all odd numbered car park levels.

Avoid using Perkins Car Park 4 as access to Queensgate is via a footbridge.

Please note that there is vehicle height restriction of 2.05 metres and vehicles are parked at the owner's risk.

