

Queensgate Opening Hours

Mon, Tue, Wed & Fri	9am–5.30pm
Late on Thursday	9am–8pm
Saturday	9am–6pm
Sunday	10.30am–4.30pm
Bank Holidays	10.00am–5.30pm

Individual stores may vary their opening hours. Please contact specific stores if you require further information.

Late night shopping
Thursdays
9am–8pm

Now open longer
on Bank
Holidays



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Shopmobility Guide



Wheelchairs, powered chairs and electric scooters are available

Queensgate Shopmobility
Telephone:
01733 313133

There are spaces for blue badge holders

Shopmobility open weekdays
10am–5pm
Saturdays
9am–5pm

Shopmobility

We want shopping at **Queensgate** to be a pleasure not a hurdle. **Wheelchairs, powered chairs and electric scooters are available to help you get around.**

There is no charge, but this service is dependent on your donations, which are always gratefully received.

Peterborough Shopmobility is hosted by Peterborough Council for Voluntary Service which is a registered charity number 299823.

This service is run by volunteers, if you would like to volunteer some of your time please call the Shopmobility Co-ordinator.

Telephone: **01733 342683**

How to Book

Simply telephone the Shopmobility Office and make a booking. Telephone: **01733 313133**

Please bring two forms of ID showing your current name, address and signature like a driving licence and utility bill. Training is available for first time users and if you require any additional features and fittings on the chair we will endeavour to help.



Opening Times

Weekdays	10am–5pm
Saturdays	9am–5pm

Thursday Evenings and Sundays

During this time the service is limited to non electric wheelchairs which are available from the Information Desk. Please Telephone: **01733 311666** to ensure availability. The Information Desk is a short walk from the car parks and bus station so we would recommend booking in advance for someone from Queensgate to meet you.



Contact Info

Community Link
For bookings and more information
Telephone: **01733 317460**

Queensgate Shopmobility
Telephone: **01733 313133**
pcvs@pcvs.co.uk

Queensgate Customer Service
Telephone: **01733 311666**
management@queensgatecm.co.uk



Shopmobility Guide



Additional blue badge holder parking on level 11 Royce and Clare

By Car

The Shopmobility Office is on Level 11 and can be easily accessed from:

Cavell Car Park 1	Level 5 and 7
Royce Car Park 2	Level 5 and 11
Clare Car Park 4	Level 5 and 11

There are parking spaces allocated for blue badge holders on all of these levels. **Avoid using Perkins Car Park 4 as access to Queensgate is via a footbridge.** Lifts are available on all odd numbered car park levels.

Please note that there is a vehicle height restriction of 2.05 metres and vehicles are parked at the owner's risk.

There are spaces for blue badge holders



By Taxi

Most taxi companies will park and accompany you to the Shopmobility Office. Please ask for assistance when you book your Taxi.

Vehicle height restriction of 2.05m



By Bus

The bus station is between the car parks and the shopping centre.

The Shopmobility Office can be accessed by escalators and a lift where you can then take the car park lifts to Level 11. This does involve a short walk, if this is difficult call us at the office and we can arrange to meet you at the bus station.

The Shopmobility Office is on Level 11

Shopmobility Telephone: 01733 313133



Community Link

Community Link offers a door-to-door transport service for people who cannot use public transport.

We offer a door-to-door service

